

DAIMLER

2020 Tablet Setup & FAQ's
March 2017

Daimler Trucks



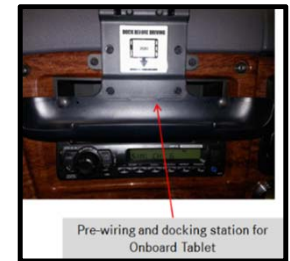
Step by step instructions for ordering the Zonar 2020 Tablet

1. **Spec truck** with 813-1B7 Tablet Prep (wiring, docking station)*. Include selected tablet service package (8Z1 & RZ1 codes) annual terms for 1-5 years
2. Within 3 weeks of vehicle delivery **order tablet in Paragon**
 - Paragon Part Number: ZSL MOB005H – KIT-ZONAR 2020 TABLET W/CHARGER; net pricing approx \$611**
3. After receiving the tablet and prior to vehicle delivery **contact Zonar** to schedule customer training
Phone: (866)-491-6512 Email: dtnasales@zonarsystems.com
 - Share customer contact information in order for Zonar to reach out and schedule training
4. **Activate Tablet service:** at time of delivery, the vehicle must be Product/Warranty registered in OWL or Registration Wizard with the in-service date entered
 - Detroit Connect registration must also be complete: customer must accept Terms & Conditions and provide renewal admin & fault-code contact information. Submit in Reg Wizard or on Demand Detroit website www.demanddetroit.com/technology/connectivity/virtual-technician/registration-form
5. Customer must complete mandatory forms from Zonar prior to training.
 - Forms contain legal and DOT information; requires customer signature (HOS). Zonar will send forms via email and help customer to complete.
 - Customers will also be asked if they want to purchase driver cards and/or RFID tags via Zonar (sold separately at an additional charge).
5. **Customer is trained** on tablet and back-office software (Ground Traffic Control) by Zonar.
6. **Troubleshooting:** If troubleshooting for the tablet is needed please contact Zonar directly: (866)-491-6512

*Western Star NON-5700 models – 4700, 4800, 4900, 6900 – must use 813-1B6, which only includes pre-wire for tablet service. Mounting components and docking station can be ordered direct from Zonar.

**Pricing subject to change

Daimler AG



Tablet FAQ's

- Does the customer have to complete any forms before the tablet is functional?

Yes, the Detroit Connect Registration must be completed: customer agrees to Terms & Conditions and provides renewal and fault-code contact information

- Use Registration Wizard or the Demand Detroit website to submit this information (see prior page for web address)
- Contact DetroitConnect@Daimler.com with questions on this process

They also must complete Zonar's mandatory forms that include legal and DOT information. This must be done prior to tablet training and set up.

- Will the tablet work if I just plug it in?

No, an account must be set up prior to tablet being functional. Please contact Zonar for tablet training and setup. Phone: (866)-491-6512 Email: dtnasales@zonarsystems.com

- Can I move a tablet from vehicle to vehicle?

Yes, so long as each vehicle is set up and ready for the tablet (prewire). Zonar can assist in making sure multiple vehicles are ready for that individual tablet.

- Do the RFID tags and driver cards come with tablet?

No, they must be ordered separately through Zonar at an additional charge.

Tablet FAQ's

- Does the tablet come with the pre-wire 813-1B7?

No, the physical tablet must be ordered separately, at an additional charge (\$559 dealer net) through Paragon (ZSL MOB005H – KIT-ZONAR 2020 TABLET W/CHARGER). 813-1B7 is only the wiring harness and docking station.

- Will the tablet work stand alone?

No, the tablet will also come with Ground Traffic Control (GTC) to manage the back office information coming off of it. This is where the fleet manager or dispatch team can manage the pre/post inspection reports as well as the electronic hours of service logs.

- What applications does the tablet come with?

Tablet comes with four running applications: Electronic Hours of Service (EHOS), Pre/Post Trip Inspection Reports (EVIR), Commercial Vehicle Navigation and two way messaging.

- Do I have to have all four of the above applications on the tablet?

No, you can choose which apps you want to see or hide. This will not change the pricing of the tablet itself or service costs.

Tablet FAQ's

- Will I get Virtual Technician with the tablet?

Virtual Technician is not “included” with tablet service per se. However, when ordering tablet services on a Detroit-powered vehicle a Detroit Connect service package (8D1 module), which includes Virtual Technician, must also be ordered. On a Cummins-powered vehicle, a Detroit Connect service package cannot be ordered (8D1-998 must be spec'd).

- Can I order tablet service for a longer subscription term than a Virtual Technician subscription term?

No. On a Detroit-powered vehicle, tablet service must be equal to or less than the length of Virtual Technician subscription length.

- If my customer is interested in Ground Traffic Control (GTC), do I need to order that separately from tablet service?

No. GTC service is included with tablet service to manage the back office functionality of the tablet service. GTC is included in the tablet service pricing.

- Can a customer get the tablet on a non-DTNA vehicle?

Yes, please contact Zonar for more information. Phone: (866)-491-6512 Email: dtnasales@zonarsystems.com