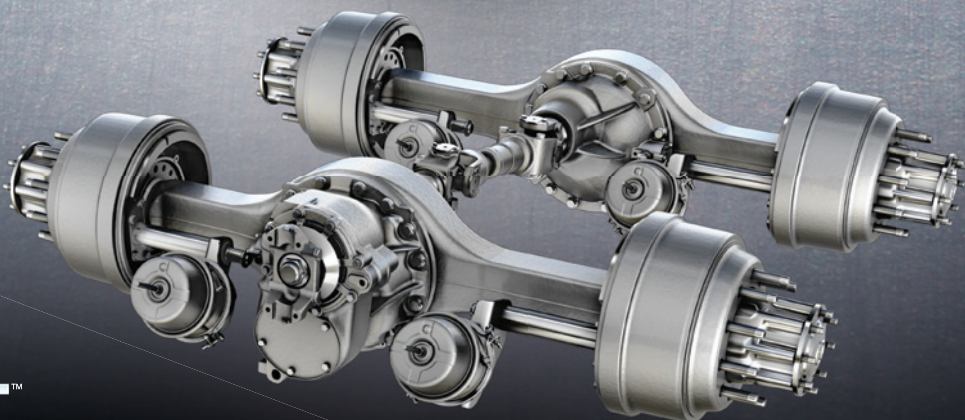


DETROIT™ REAR AXLES

CARRIER EXCHANGE PROGRAM



DETROIT™
DEMAND PERFORMANCE™

CARRIER EXCHANGE PROGRAM

THE DETROIT CARRIER EXCHANGE PROGRAM (CEP) ENABLES DEALERS TO EXCHANGE CARRIERS OR UPGRADE AXLES ON FREIGHTLINER TRUCKS AND WESTERN STAR TRUCKS POST-BUILD. THIS PROGRAM PROVIDES GREAT FLEXIBILITY FOR DEALERS TO SELL TRUCKS FROM STOCK, OR FOR CUSTOMERS WHO WOULD LIKE TO EXCHANGE A RATIO TO CUSTOMIZE VEHICLE PERFORMANCE BY APPLICATION.

PROGRAM GUIDELINES

- This program is available only through authorized dealers and applies to new untitled vehicle axle ratio changes.
- The program is not available for vehicles with more than 10,000 miles.

PROGRAM RULES

- The program is free of charge for up to four trucks; additional fees may apply for five or more trucks.
- Dealers will be responsible for labor and expenses incurred by removing and installing carriers.
- The exchanged carrier must be returned within 30 days of receipt of the new unit and must meet “damage free” conditions.
- Dealers will be charged for damaged or used carriers and incorrect model types.
- Exchange carriers that are not returned will be billed to the dealer at the new carrier’s full list price.
- If the return form is not tagged to the carrier, and/or the CEP number is not painted/chalked onto the carrier, dealers will be assessed the full list price of the carrier if it cannot be identified.

AXLE UPGRADES

- The program allows upgrades to a DCDL (driver-controlled diff-lock).
- Additional charges apply for upgrades.
- For more information or inquiries, please contact your local representative or email the Program Coordinator.

DELIVERY TIME

- Delivery time is not guaranteed and carriers will be shipped when they are available.

FREIGHT CHARGES

- The carrier will be shipped freight collect.
- Upon receipt of the carrier, the returned (exchanged) unit has to be shipped freight prepaid, along with the CEP number assigned by the coordinator.
- A third-party shipping agreement will greatly reduce shipping costs.



RETURN SHIPPING

- The removed carrier has to be returned, using the packaging from the exchange carrier.
- Detroit will apply a \$50 fee if correct packaging is not used.

CANCELLATIONS

- Orders can be cancelled at any time prior to shipment.
- If an order is cancelled after shipment, a 20% restocking fee will be charged.

INSTRUCTIONS

- Download CEP form on DDCCSN, the DASH (www.dtnadash.com) or DemandDetroit.com, or email the Program Coordinator to request CEP form.
- Fill out all fields in the exchange request form.
- Email the completed form to the Program Coordinator.
- Or fax completed form to 503-745-3465.
- Please see back page for complete contact information.

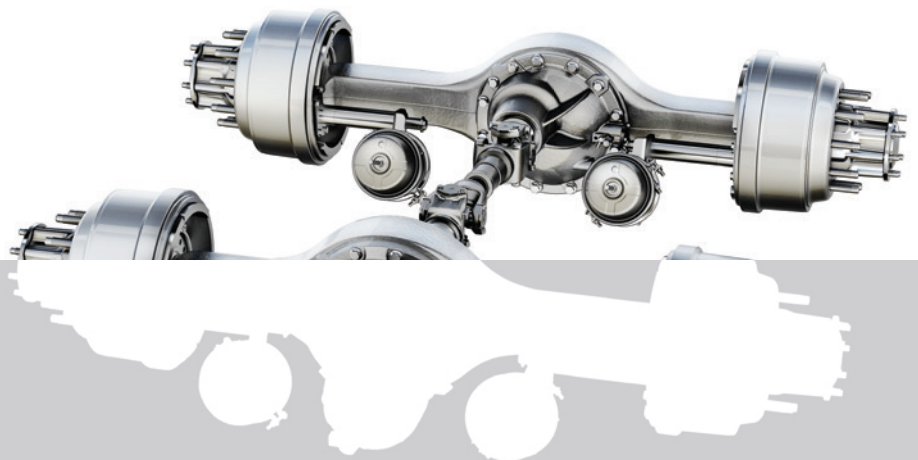
Carrier Exchange Program – at a glance

Administration Fee	Detroit never charges an administration fee
Limitations	Stock trucks with max. 10,000 miles or 120 days in service
Charges	For five or more carriers and upgrades to DCDL
Shipping Costs	Paid by dealer/customer (freight collect)
Labor Costs	Paid by dealer/customer
Cancellation Policy	No charge if order is cancelled prior to shipping of carrier
Upgrade to DCDL	Yes with charge



AREAS TO FILL OUT

- Purchase Order number (open P.O. to bill for unreturned carriers or for damaged carriers)
- Dealer shipping address
- Billing address (to bill for unreturned carrier or damaged units)
- Phone number of dealer contact
- Vehicle model number
- Axle specification number located on ID tag, e.g., C11-XXXXX-XX
- Axle serial number located on ID tag
- 17-digit Vehicle Identification Number (VIN)
- Mileage
- Vocation
- Engine torque (lb-ft)
- Select manual, automatic or automated transmission
- Shipping method preference



DETROIT SUPPORT. ANYWHERE.

- Unmatched parts availability
- Factory-certified technicians
- Live technical support

Contact Information

Daimler Trucks North America LLC
Carrier Exchange Program
Attn: Lincoln Jones – CEP Program Coordinator
6650 North Basin Avenue, Suite A
Portland, Oregon 97217
Email: lincoln.jones@daimler.com
Fax: 503-745-3465



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